

## FREQUENTLY ASKED QUESTIONS

1. How do I purchase tickets for the game?
  - a. Tickets are sold at a discounted price during the presale starting online February 11<sup>th</sup> and ending March 8<sup>th</sup>. Tickets are available online at full price from March 9<sup>th</sup> to March 14<sup>th</sup>. Tickets can also be purchased at the door, cash only.
  - b. All sales are final and nonrefundable.
2. Where do I pick up my tickets?
  - a. Once tickets are purchased for either general admission or the meet and greet, the attending guests name will be added to a will call list. No confirmation number or printable ticket is required.
3. How much are tickets?
  - a. Presale tickets are discounted to \$5 for adults and students.
  - b. Once tickets are sold at full price, adult tickets are \$10 each, students are \$5 each, kids 4 and under are free.
4. Can I attend the pre-game festival only?
  - a. No. A general admission ticket or meet and greet ticket must be purchased in order to attend the pre-game festival.
5. How do I purchase tickets for the meet and greet?
  - a. Ticket sales open online on February 25<sup>th</sup> at noon and close March 14<sup>th</sup>. Tickets can also be purchased at the door, cash only.
  - b. Only 150 tickets available.
  - c. All sales are final and nonrefundable.
6. Does the meet and greet ticket include a ticket to the game?
  - a. No. General admission and meet and greet tickets must be purchased separately.
7. What can I bring to the meet and greet?
  - a. Two items per person and one personal picture.
8. When will the special guest be announced?
  - a. This year's special guest who will be joining Superbowl Champion Robert Turbin and Olympic Champion Will Claye will be revealed on February 25<sup>th</sup>.
9. What time does the game start?
  - a. Doors to the main gym open at 5pm, tip off will be at 6pm.
  - b. The pre-game festival is from 2p-5p. We encourage families to arrive early and enjoy the free games and activities before the main event starts.
10. Who can I contact if I have additional questions?
  - a. Please send all questions to [therunnin4ufoundation@gmail.com](mailto:therunnin4ufoundation@gmail.com) or call 925-234-8977.